



## Youth Support Worker (Outreach & Groups)

Salary £26K -£28K pro-rata inc OLW, depending on qualifications and experience  
Contract 2 years. 2 days a week/equivalent (future option of fulltime subject to funding)  
Location The WISH Centre, Cedars Youth & Community Centre, Harrow and in Harrow Schools  
Deadline 16 October 2023

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\*The post is subject to an enhanced vetting and barring check and open to female applicants only (exempt under the Equality Act 2010 Schedule 9, Part 1).

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### Job Description

This is an exciting and rewarding role for a young person looking to develop a career in youth work or mental health provision. You don't need to be an expert in self harm (we are!) but you do need to have empathy, understanding and a genuine drive to connect with and help young people and to be consistent in your support work.

We actively encourage young people ages 18+ with Lived experience of any of the issues we support to apply for this job.

We are looking for someone to start immediately so please take this into consideration before applying.

The WISH Centre (WISH) is a safe community of support for children and young people in distress, most of who will be self harming, anxious or depressed, or have experienced digital or sexual exploitation or peer abuse or bullying. We help them with one to one therapy, peer support groups, and targeted youth work. WISH also provides advice and training to frontline workers and the wider community.

Every year we help over 100 young people. 90% stop self harming. 78% are from non minoritized ethnic backgrounds. The majority are female and FTM trans and non binary young person's.

### The Role

The Youth Support Worker (Outreach & Groups) is a key role at WISH to support mainly High school age young people. Working alongside our therapy team, you will be the "friendly face" who is their first contact, and through texting (work mobile with set hours – not a crisis line) or visiting them in their school or college or inviting them to our comfy sofa's at WISH, you will help them to decide what support they need.



Some will go on to long term psychotherapy with us; some will join the weekly peer support or art therapy groups that you help to plan and run; some will do both.

Some may go on to be youth volunteers; get involved in youth voice work that you will co-lead, or even become a Trustee.

As you develop your confidence and passion for our work, you may deliver assemblies or small workshops in schools, and generate content for our social media too.

Our Peer Support Groups are fantastic. You will co-facilitate 1-2 weekly Self Harm Peer Support Groups in Harrow, one at our Centre in Cedars after school, and one in a partner school. Note on occasion our groups may run outside normal office hours.

Representing us at meetings where you can talk about your work and the issues young people are facing will be valuable to ensure that the youth voice is heard and that young peoples needs are prioritized in planning services locally. At WISH you will work alongside one of our Young Trustee's to embed youth voice into all we do.

You will be fully supported by safeguarding supervision, planning and de-briefing, and co-working at all times. Training will be provided. We are keen to support the right person to access CPD training and accreditations and qualifications.

We are also looking for sessional groupworkers so let us know if you are interested by emailing [info@thewishcentre.org.uk](mailto:info@thewishcentre.org.uk)

#### Variation Clause

The WISH Centre reserves the right, following full and reasonable consultation with the member of staff concerned, to vary, add or alter any of the terms and conditions of employment.

How to apply:

[WISH Youth Support Worker Application Form](#)

Deadline : 16 October 2023

Any questions? Email [info@thewishcentre.org.uk](mailto:info@thewishcentre.org.uk)

**This is our “wishlist” of your experience. If you do not meet all the criteria and are 18+ and feel strongly that you could flourish in this role, please do still apply!**



Requirement Criteria	Essential or Desirable
Understanding of the issues we support young people with, including self harm, sexual violence and exploitation, mental health, LGBTQ+, suicide ideation	E
Experience of working with young people in a support role	E
Qualified youth worker or similar	D
Experience of delivering group work for young people affected by these or similar issues	D
Understanding of safeguarding, child protection, criminal justice	D
Confident and relatable for young people, and genuinely motivated about talking to and supporting them	E
Knowledgeable about how young people use social media and 'plugged in' to emerging youth sub-culture	E
A working understanding of equality and diversity with the ability to challenge discriminatory behaviour, including sexism, racism and homophobia	D
Computer literate including word, excel, powerpoint, database	D
Lived experience of self harm, mental health issues, LGBT+, non minoritized ethnic heritage or peer or family violence or exploitation	D
Committed to the values and aims of WISH and able to represent the organisation with enthusiasm	E
Lives locally or able to get to our Centre in Harrow Weald and schools in Harrow	E



## Terms & Conditions

28 days Annual Leave inc Bank Holidays (pro rata)

6 month probation period

Travel expense covered from our Centre in Harrow Weald to and from any schools or meeting venues

Work mobile phone provided

6% non contributory Pension Scheme

Must have Right to Live and work in the UK

All offers will be subject to two references and an Enhanced DBS check